

# 3M Window Film Warranty

## Fasara™ Decorative Window Film

Warranty ID#

### *US Commercial Limited 5-Year Quality Promise*

Product Warranty, Limited Remedy and Disclaimer:

3M and the 3M Authorized Renewable Energy Division dealer (collectively referred to as “Seller”) warrant that for a period of five (5) years from the start of installation, **Decorative Films** will:

- Maintain **Solar Reflective Properties** without cracking, crazing, or peeling
- Maintain **Adhesion Properties** without blistering, bubbling, or delaminating from the glass
- Maintain **Appearance** without discoloration

In the event the product is found to be defective under this warranty, Seller will:

- Replace the **Quantity of Film** proved to be defective

**This warranty is provided only to the original purchaser and is not transferable.**

Seller also warrants against **glass failure** due to thermal shock fracture, (maximum value of \$500 per window) caused only as a direct result of the application of 3MDecorative Film provided the film is applied to recommended types of glass and the glass failure is reported to the Seller within the specified time (listed below) from the start of the installation.

- Sixty (60) months coverage against thermal shock fracture

**Any glass failure covered by this warranty must be reviewed by Seller prior to repair, and only covers film and glass replacement.**

#### **Claims Process:**

To obtain warranty service, please contact your 3M Authorized Dealer as listed on the next page. If you have additional questions, you can also contact 3M at 1-866-499-8857.

This warranty is void if the product has been subjected to abuse or improper care. Seller should not be liable in either tort or contract for any loss or damage, direct, indirect, special, consequential, or incidental, arising out of the use or inability to use this product. Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. **THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.**

This warranty covers continental U.S. and Hawaii installations only.

#### **Important Notice: Window Care**

Fasara Window Films may be washed with common washing solutions, including ammonia-based products, thirty (30) days after installation. Abrasive type cleaning agents and bristle brushes which would scratch the film must not be used. Synthetic sponges, squeegees, or soft cloths are recommended to be used with the cleaning solution. To maintain your warranty, do not use tape or other adhesive products on the film.

After installation, there may be a hazy appearance on your windows. This condition is temporary and is caused by the moisture that is present when applying the film. This hazy appearance will disappear after the film dries; however, it may take up to thirty (30) days for the film to completely dry.

# **3M** Window Film Warranty

**Commercial Limited 5-Year Product Warranty**      **Warranty ID#**

Building Owner Name:  
Address:  
City:  
State:  
Phone:

Date of Installation:

Installed By:  
3M Window Film Dealer/Installer:  
Address:  
City:  
State:  
Phone:

**Product Number:**

**Run Number:**

**Sq. Ft. of Glass Covered:**

Additional Comments: